Road to Jira Data Center at Diebold Nixdorf

Our evolution and why we need to migrate to Jira Datacenter
Corporate Portrait
Solutions Bridging Digital and Physical Channels

DN Vynamic™ Software

- **Vynamic Connection Points**: World leading self-service application software
- **Vynamic Transaction Engine**: Automation tools to converge channels
- **Vynamic Operations**: End-to-end support for your network
- **Vynamic Engagement**: Personalization and customization tools
- **Vynamic Analytics**: Actionable intelligence from multichannel data
- **Vynamic Digital**: Open, future-proof retail and banking solutions for the modern era

DN AllConnect Services™

- **15,000 Service Experts**: Project Management and Service Desk
- **Connected Service Platform**: Monitoring, Dispatch, Global Data Engine
- **ATM/POS**: Installation, Maintenance & Availability, First & Second Line
- **Branch & Store Lifecycle Management**: End-to-End Process Outsourcing
- **ATM As A Service**: Turnkey Channel Management

DN Touchpoints
A World Leader in More than 100 Countries
Leveraging our Substantial Expertise to Benefit Customers

- $157 million for R&D
- 3000+ patents
- 2+ million installed POS & ATMs
- Top 5 provider for ATM & POS software
- Partner to a majority of top 25 retailers
- Partner to a majority of top 100 banks
- $4.6 billion in revenue
- Resolving 10+ million service calls each year
- 1 out of 3 ATMs globally
- ~23,000 team members
- ~15,000 service members
- ~1,900 software professionals

¹ Financial results for the 12 months ended Dec 31, 2018.
Today's Agenda

On the road to Jira Data Center at Diebold Nixdorf

1. Reasons
2. Evolution
3. Challenges
4. Solution
5. Costs
6. The Plan
Victims of own success

Marketplace

User Types

Challenges

User Count

Geography

Acceptance

Performance

Data
AddOn Costs
Costs per User
Migration
Costs
Dependency
Take it or leave it
TCO
The Plan

- Data Center
- Access
- Teamworkx Cloud
- Service Desk
- Consolidation
- Cloud
- Cloning
Thank You for listening to today’s presentation.

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